

Level 2
B-BBEE

GET TO KNOW US



Founded in 1991 as an intra-city delivery service, MDS grew to be the largest same day delivery service in the country. We have continually added products and services in order to offer a comprehensive logistical support function to our clients.

Working in partnership with customers, MDS continually and successfully strives to improve its service levels to enable its customers to focus on their own core competencies, allowing them to improve their competitive advantage.

The MDS Group is constantly expanding and refining its service offering to ensure a comprehensive and integrated range of logistical and related support services.

MDS Collivery is the country's leading web-based courier and proof of this can be seen in our client feedback, found on our webpage.



+350

+250

+65 000

The MDS Group currently employs over 350 staff with a fleet of over 250 vehicles delivering more than 65 000 parcels a month. We are privileged to list a number of major South African companies amongst our customers.

SERVICES

Contract vehicle and driver hire service

Management information systems development

Warehousing

Mail management

International courier service

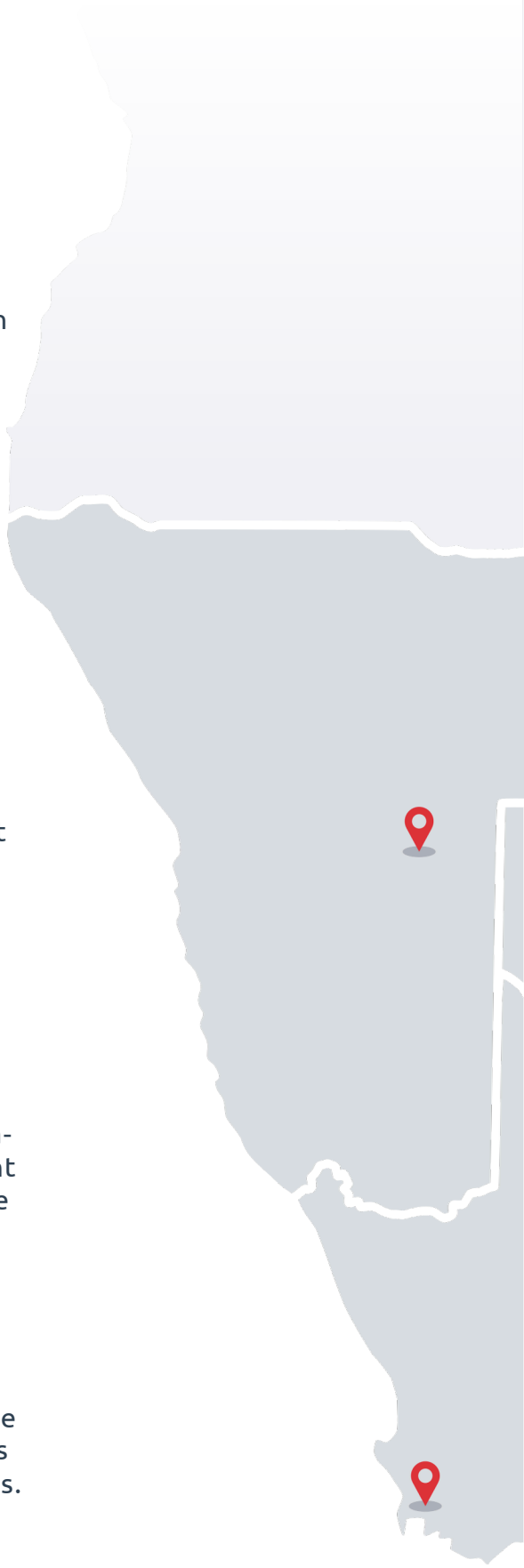
Provision of replacement staff

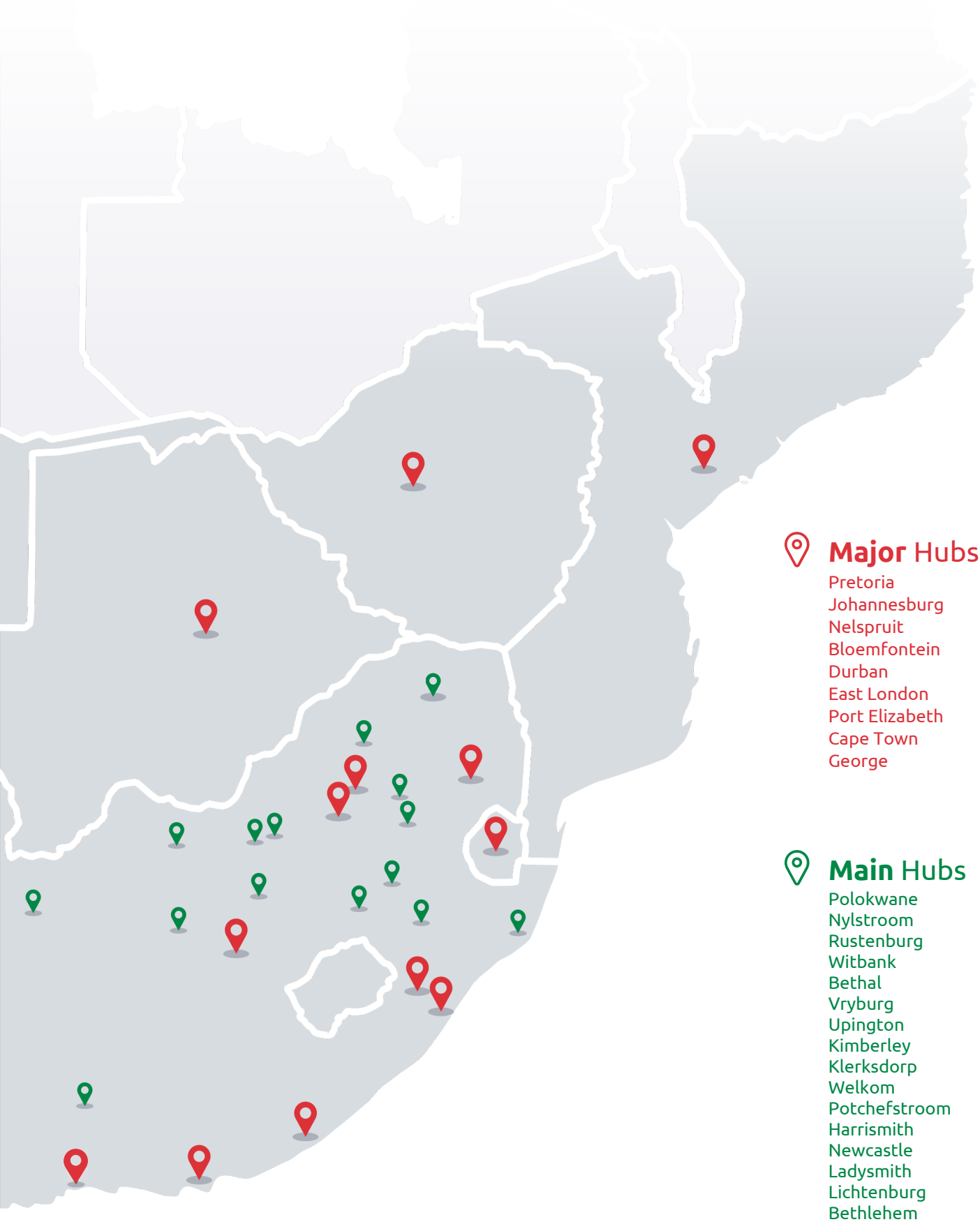
Vehicle and load tracking and management systems

Nationwide inter and intra-city door to door, document and parcel delivery service

E-mail and sms notifications keeps all parties informed

In house developers ensure no waiting for any changes done by external companies.





Major Hubs

Pretoria
Johannesburg
Nelspruit
Bloemfontein
Durban
East London
Port Elizabeth
Cape Town
George

Main Hubs

Polokwane
Nylstroom
Rustenburg
Witbank
Bethal
Vryburg
Upington
Kimberley
Klerksdorp
Welkom
Potchefstroom
Harrismith
Newcastle
Ladysmith
Lichtenburg
Bethlehem
Kuruman
Musina

COMPETITIVE ADVANTAGES



Generates a quotation immediately - what you see is what you pay.



Customer accepts online - NO telephone calls are required.



Invoices and statements available real time and online.



Transparent pricing - NO surprises.



Allows the capturing of re-occurring colliveries.



System stores all information in a dynamic address book.



E-mail tracking – keeps all parties informed on the status of their colliveries.



Allows customers to focus on their core business by outsourcing this secondary function.



Full live tracking of every parcel 24/7 without having to contact the courier.



Our standalone system is maintained by a dedicated Tech Team employed within the MDS Group.



In house developers ensure no waiting for any changes to be done by external companies.



Changes made to Customer requirements saves time and money



SMS Collection & Delivery Notifications
We now have the option for SMS notifications which can be sent to both the sender and receiver updating them on the status of their collection and delivery.

**May incur additional cost.*

CARBON FOOTPRINT

We have converted 42 vehicles from petrol to LPG, with a 95% CO reduction in cold temperatures and significant reductions in other emissions, benefitting overall air quality.

We use GPS co-ordinates effectively to minimize distances covered by our vehicles. Every Collivery address is automatically geocoded as it is captured.

Our vehicles communicate their positions to our server every 15 seconds.

This means we can display all collections locations together with that of our vehicles, allocating tasks to the closest suitable vehicle with a click of a mouse.

Because we know the Where, What and When regarding a parcel before we even collect it we can use the most suitable vehicle for the job. This means we are up to 8 times more fuel efficient than our competitors.

We are the only courier company that allows our customers to advertise their products on the waybill

Due to our GPS technology, we have cut distance traveled per vehicle by 30%.

We are one of the few Courier Companies in South Africa who incorporate 80 Motorbikes into our fleet, not only for Fuel Efficiency but also quicker response times to pick up and deliver time sensitive items.

HOW IT WORKS

COLLIVERY TIMES

All local deliveries and collections within the ten main centers will be collected before close of business and delivered the next day before 16h00.

Additional transit time may apply if the Colliveries must be shipped to and from outlying areas.

ASSOCIATED SERVICE PROVIDER

MDS does make use of service providers where necessary but all of them are integrated into our Collivery system and managed as an extension of ourselves.

ACCOUNTS

Statements and Tax Invoices are generated on the last working day of every month and delivered electronically.

All Invoices and Statements available online and may be printed on demand.

Payment terms are 30 days from date of statement for verified accounts.

RISK COVER

Automatic cover per waybill covering R1000.00

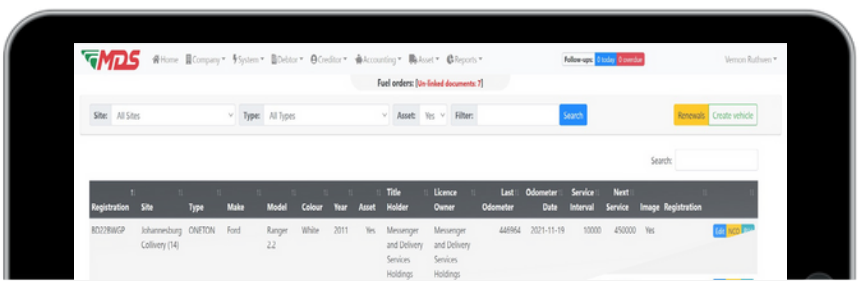
Additional cover per waybill covering up to R10 000.00 *(additional premium per waybill)*

CLAIMS PROCESS

Claims will be submitted and processed online on your Collivery account.

MAINTENANCE

Vehicle maintenance is managed and monitored by MDS Collivery and is available on request.



TELL ME MORE

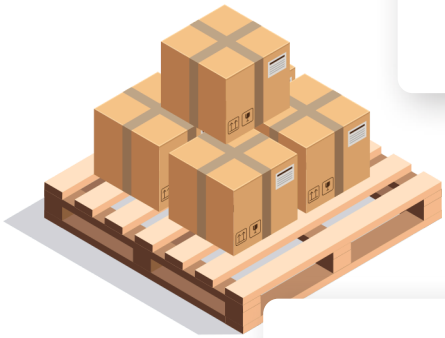


You
Export data to the Collivery system

Collivery
Data gets received, mapped and verified



Parcels move over the **magic table** to verify the information. Service type routing is applied, the waybill is printed and attached. The parcel is dispatched directly to the receiver



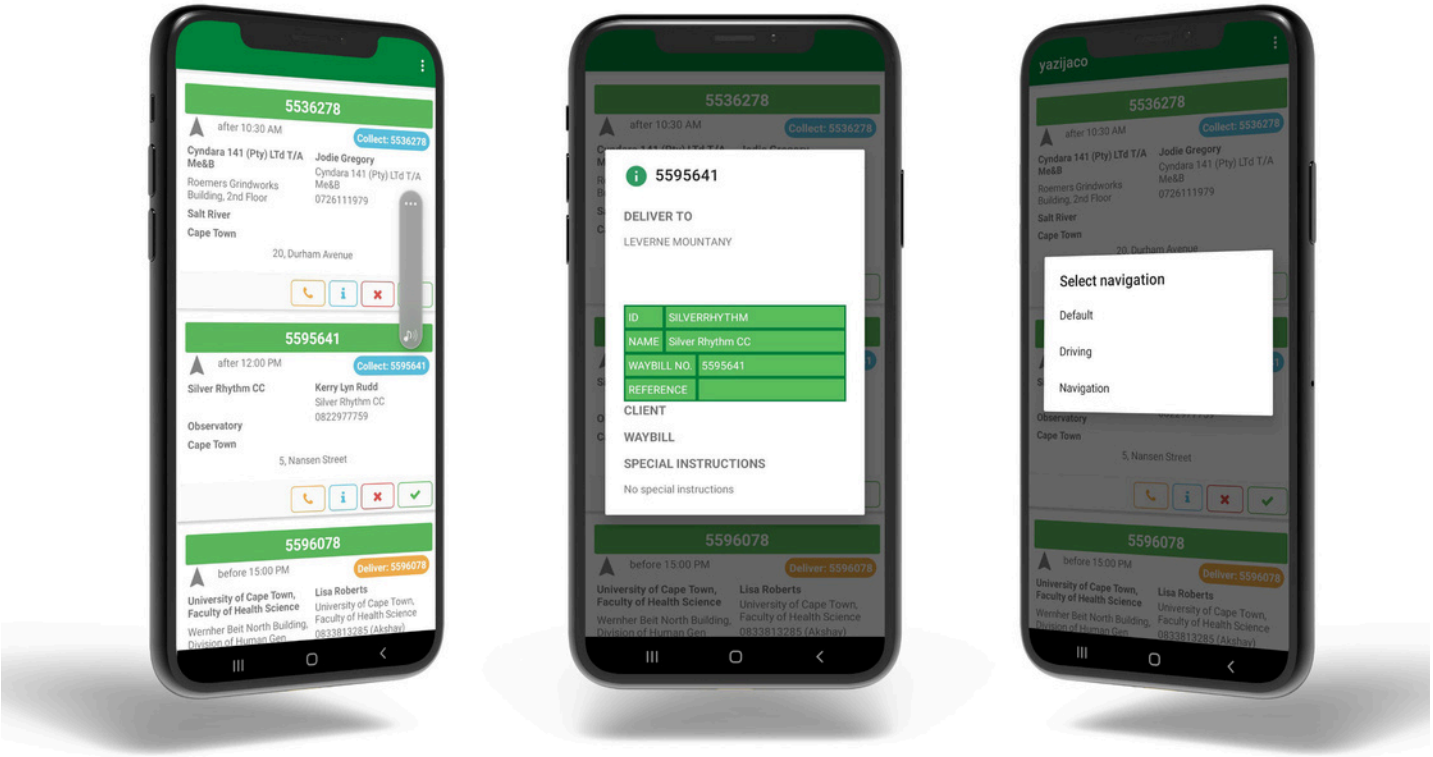
Delivery driver is dispatched

Customer receives all relevant information, with a tracking link

Receiver can sign the waybill or scan the QR code to confirm delivery

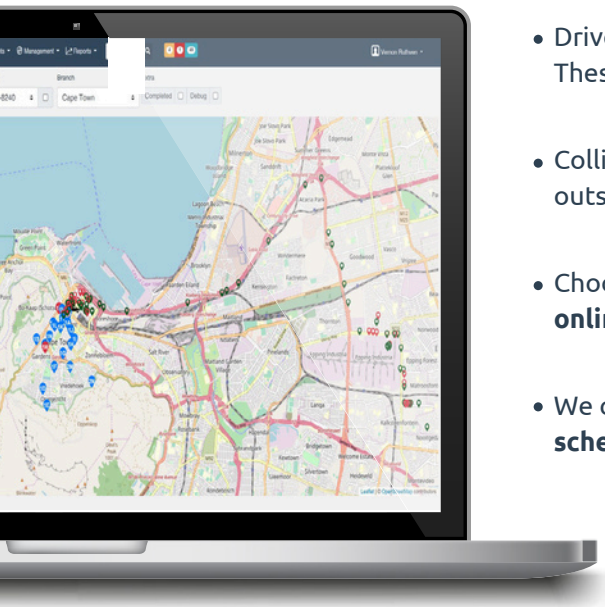
Once delivery is confirmed, you will receive the live POD information to complete the order

TRACKING



TRACKING

By utilising the Collivery Drivers Tool, drivers has live access to the optimised routing schedule.



- Drivers will be using **brand new Suzuki GS 150**'s for deliveries. These vehicles have capacity to manage between **25-30 flyers per trip**.
- Collivery provides a 'no distance allowed' limitation on outsourcing contracts, and proposes **30km radius** perimeters.
- Choosing Collivery will give you the advantage of utilising our **online system** for adequate resource planning.
- We can monitor drivers and completion of deliveries through **scheduling of the start / stop times** of drivers.



HOW TRACKING WORKS

MDS has developed an Internet-based management system *www.collivery.net* that allows customers to access courier services online.

This system lets you tell us the Where, What and When relating to your consignment, and gives you an immediate quote.

Each consignment will be visible by means of its own unique waybill, the Customer generates this online.

An email or sms is sent to both the sender and recipient advising on all movements of every consignment in real time.

TRAINING

- All drivers, equipped with the correct licenses, are **educated on the MDS driver app**, after passing a **written test** to be employed.
- MDS has had a **9% of staff turnover** within the last twelve months, relating to our drivers.
- MDS only test drivers with an average driving **experience of 9 years**.

THIRD PARTIES

- RWS owns the most extensive regional wholesale network in the country through 21 inland branches.
- MDS has built a relationship with *Regional Wholesale Services* since the inception of MDS.
- MDS has no equity / related interests and don't align with any 3rd parties, unless they are able to integrate with our API.

SYSTEMS & INTEGRATION

We manage a fully automated, customisable data import facility to manage in-house packing.
Integrating into inventory systems, automating the process of ordering new stock,
and arranging the collection/delivery thereof. The possibilities are endless.

Using our API gives you the freedom to build your own custom system, the way you want it. For more information Customers can simply email *integration@collivery.co.za*
Our plugins are also available on GitHub, and pull requests are always welcome.

ECOMMERCE

For your convenience, we have set about creating plugins for a few popular eCommerce systems.

These plugins would allow you to get an accurate quote on checkout, that your customer can accept and pay for. Once paid, you can create the Collivery with a click of a button.

ECOMMERCE PLATFORMS WE SUPPORT:

WooCommerce · VirtueMart · ecwid · Esquire · kooboo · opencart

API

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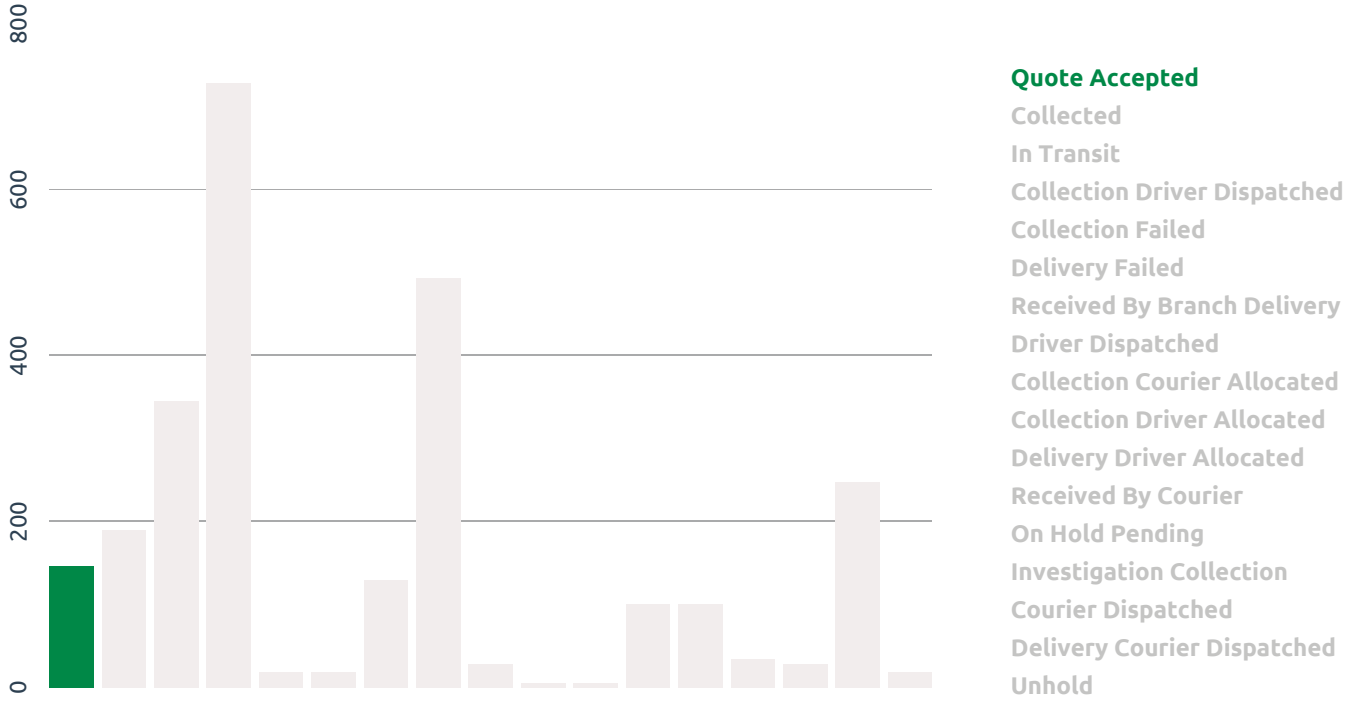
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GitHub

KPI & REPORTING

Real time reporting and feedback from our drivers, using our Android based proprietary application, means we are able to manage our drivers from the time they leave our Hub up until they return.

This app also allows us to measure driver KPI`s on a daily basis which means we can report on the required KPI`s .



PERFORMANCE

BUSINESS UNIT CONTRIBUTION

Invoice Month: Jan, 2024 Jun, 2024

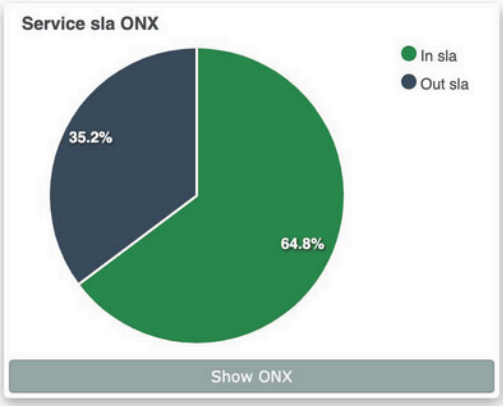
Select Services: ☐ SDX ☑ ONX ☐ ECO ☐ FRT

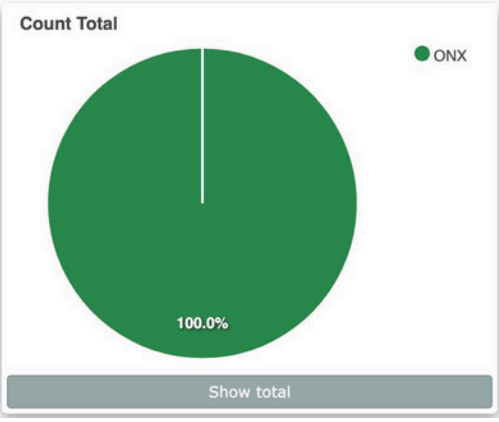
Get Data

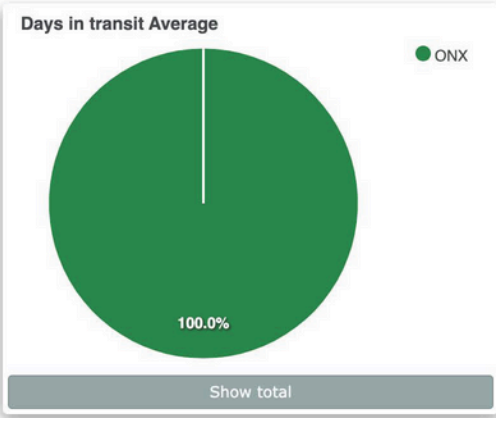
R 114.97	R 39K	1.66
Cost per Parcel	Total Spend	Days in transit

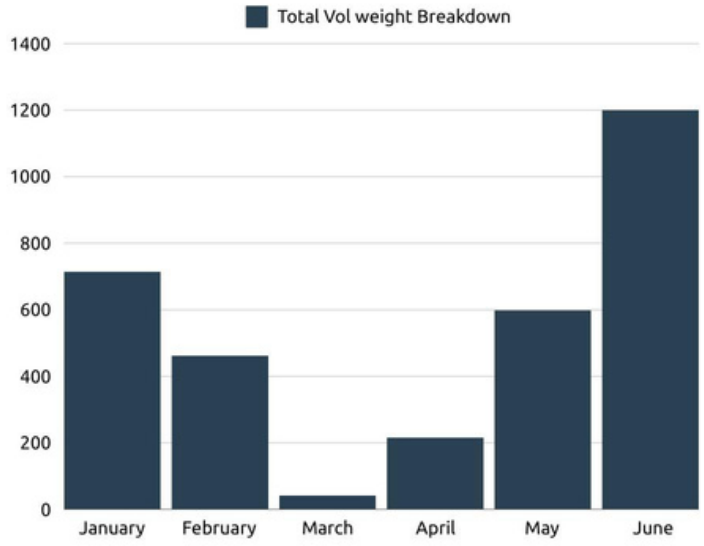
Show Averages

Service	Price	Weight	Vol Weight	Days In Transit	Count
ONX	39,204.2	3,704.4	3,187.5	326.58	197









OUTSOURCING



LOWER OPERATING COSTS

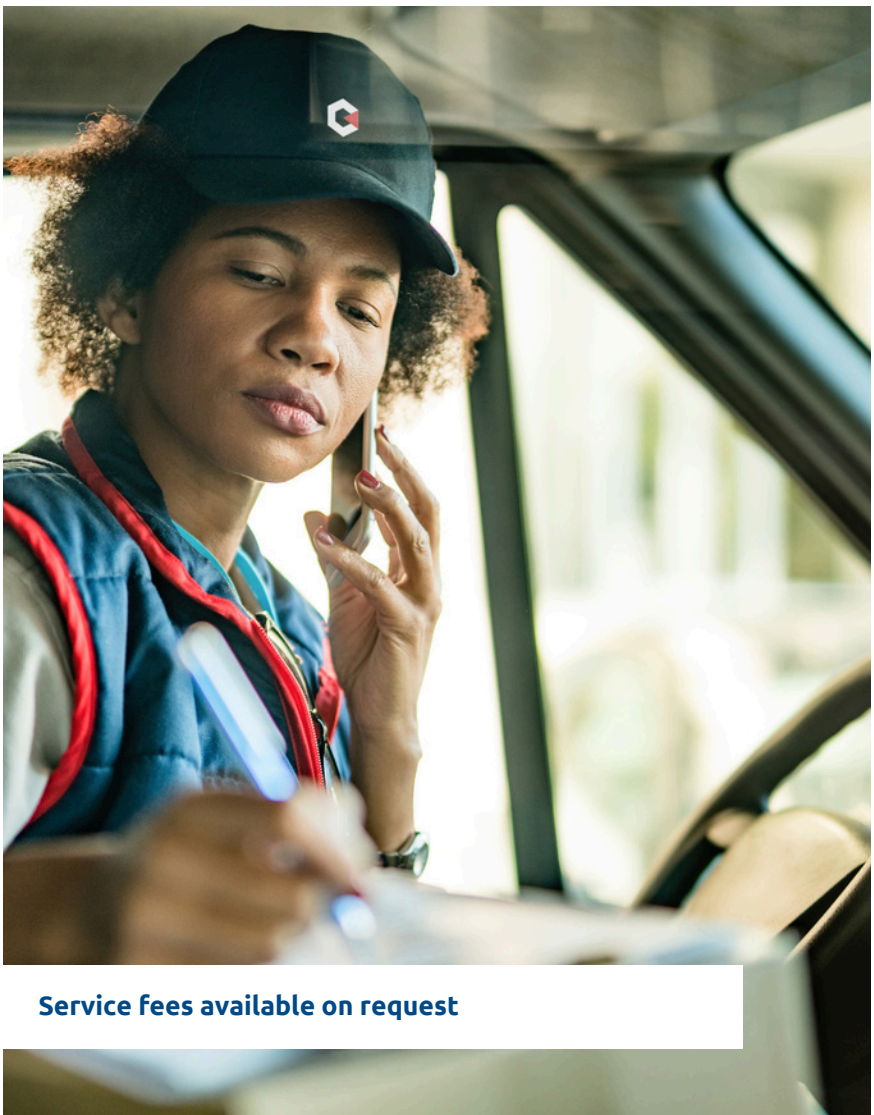
You eliminate delivery vehicle maintenance and insurance, courier driver wages, and Workers' Compensation claims.

ELIMINATE DOWN TIME

No more absent delivery staff. We have a contingent of dedicated drivers on standby, ensuring your deliveries get done on time.

INCREASE CUSTOMER SATISFACTION

Deliveries are guaranteed to be made in a timely manner by trained drivers, which results in happy customers.



Service fees available on request

We're on standby 24 hours a day, 7 days a week so you can rest assured that no matter what the emergency, you won't be left with the headache.

Each driver is equipped with a cellphone and tracking system so that you can get up-to-the-minute status reports on your delivery at any time of the day.

MDSOutSourcing



INTERNATIONAL

Welcome to the new dimension in International Parcel delivery.

With our Global reach, sending your parcels has never been easier. MDS Collivery can offer you a wide range of services suited to your needs. MDS Collivery continues to be at the forefront of innovative technology, and with our dedicated staff and resources are able to assure fast and reliable services. Purely designed to meet and exceed your expectations.

Service Offerings

Worldwide Express
Documentation and Parcels

Import Express
From international origins

Export express
Outbound Globally

Airfreight

Cross Border Road freight

Why choose us

Put your customers' needs first

Global strength through strategic partners

Door to Door, Door to Terminal services globally

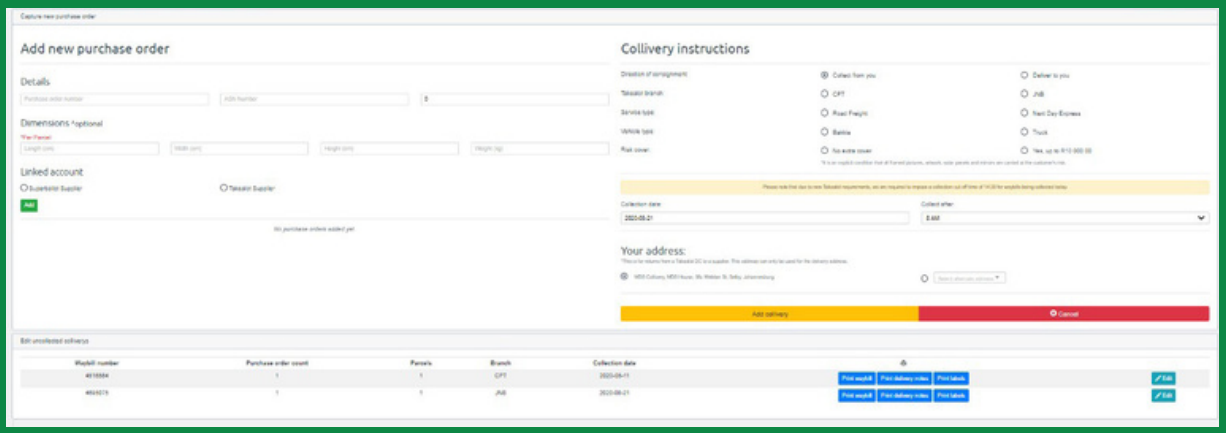
Simplicity and Innovation

Attention to detail

Various service offerings

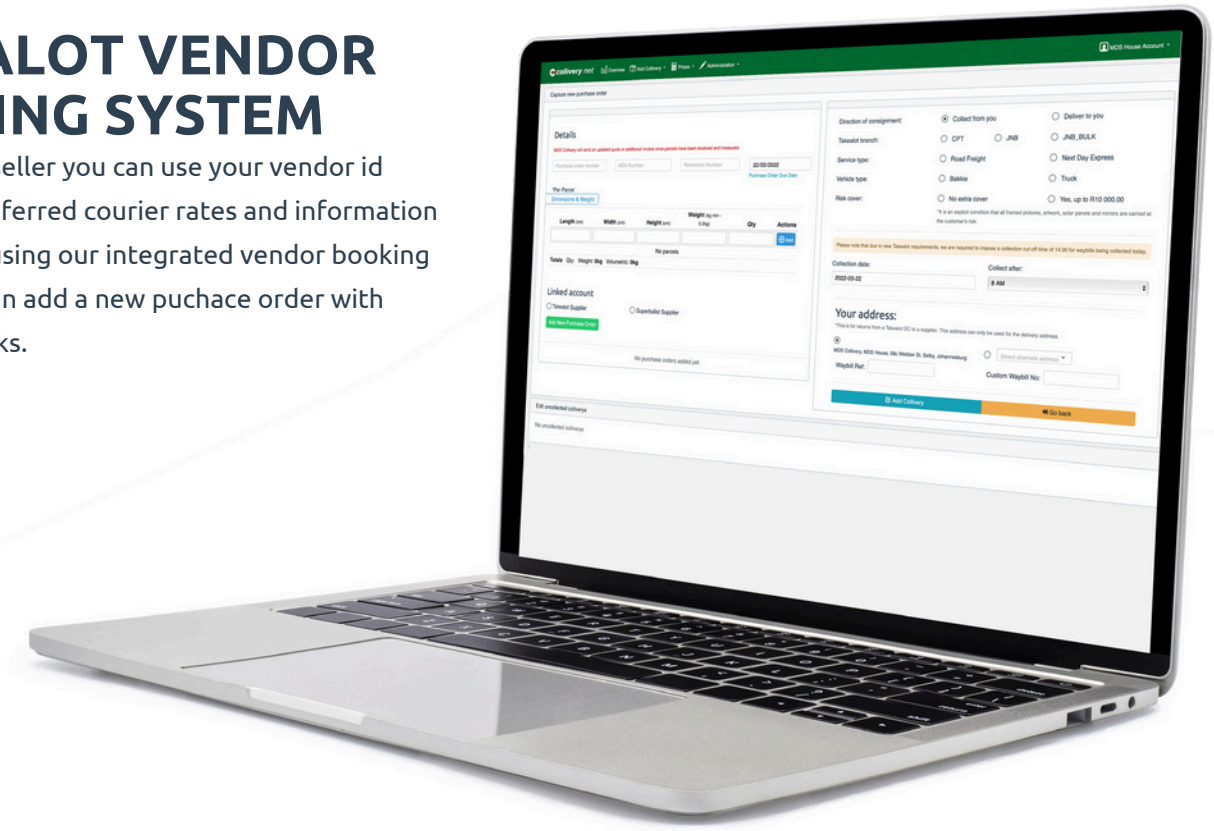


INNOVATIVE IMPLEMENTATION



TAKEALOT VENDOR BOOKING SYSTEM

As a takealot seller you can use your vendor id to find the preferred courier rates and information you need. By using our integrated vendor booking system, you can add a new puchace order with only a few clicks.



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collivery.net

THANK YOU

We thank you for the opportunity to present our services to you, should you have any questions or require more information please do not hesitate to contact us. Please feel free to have a look at *www.collivery.net* and Social Media to see what our customers are saying about us.

We look forward to adding you to our ever-growing list of satisfied customers.

Kind Regards,

Delon Ryan

CEO
delon@collivery.co.za.

Scan the qr code or go to
https://collivery.net/register
to register today!

